

# SABI SABI

PRIVATE GAME RESERVE – SOUTH AFRICA  
ESTABLISHED 1979



## 2023/2024 — TARIFFS (Rack Rates)



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Rack  
Rates

Children's  
Policy

Payment Terms &  
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& Conditions

Exclusive Use  
Terms & Conditions

## 2023/2024 - TARIFFS (Rack Rates)

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Validity: 1<sup>st</sup> March 2023 – 28<sup>th</sup> February 2024

### RATES QUOTED BELOW ARE PER PERSON SHARING PER NIGHT

#### SELATI CAMP

LUXURY SUITES	<b>R18 500</b>
LOURENCO MARQUES HONEYMOON SUITE	<b>R19 500</b>
IVORY PRESIDENTIAL SUITE (INCLUDES A PRIVATE SAFARI VEHICLE)	<b>R26 000</b>

#### LITTLE BUSH CAMP

LUXURY SUITES	<b>R19 000</b>
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#### EARTH LODGE

LUXURY SUITES	<b>R26 000</b>
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#### Christmas Peak Period – (20<sup>th</sup> December – 5<sup>th</sup> January)

A Christmas Peak Period surcharge of 15% will apply to all bookings arriving between 20<sup>th</sup> December 2023 – 5<sup>th</sup> January 2024. The surcharge will apply to the entire booking regardless of check out date.

#### SINGLE ROOM POLICY – (Excludes 20<sup>th</sup> December 2023 – 5<sup>th</sup> January 2024)

There will be no single supplement for up to a maximum of 2 suites per booking. Thereafter, guests occupying single suites will be levied a supplement of an additional 50% of the specified daily rate.

The above rates are per person sharing per night and include open vehicle safaris by day and at night, environmental awareness walking safaris, breakfast, lunch, “boma” dinner, all drinks excluding French Champagne and Private Collection Cellar Wines., WiFi and transfers to and from the Sabi Sabi airstrip. Our tariff includes government taxes (VAT).

Optional extras available are spa treatments at the Amani Spa, a selection from our Private Collection of Wines and French Champagne., boutique purchases, telephone calls, and transfer to and from Skukuza Airport.

All rates exclude the Sabie Game Reserve (SGR) Conservation Levy of **R270** (VAT inclusive) per person per night. This levy includes entrance fees. The conservation levy supports conservation, security and access-control and the anti-poaching initiatives of the Sabie Game Reserve NPC, a non-profit company.

Sabi Sabi reserves the right to change tariffs without notice subject to implementation or variations of taxes or levies by any authority or the government.



## 2023/2024 - TARIFFS (Rack Rates)

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### RATES QUOTED BELOW ARE PER PERSON SHARING PER NIGHT

BUSH LODGE	
LUXURY SUITES	<b>R16 000</b>
MANDLEVE DELUXE SUITE*	<b>R19 500</b>
LUXURY VILLAS* (INCLUDES A PRIVATE SAFARI VEHICLE)	<b>R26 000</b> PER PERSON SHARING PER NIGHT FOR THE FIRST TWO PEOPLE. THEREAFTER, THE LUXURY SUITE PER PERSON PER NIGHT RATE APPLIES.

### RATES ARE QUOTED PER CHILD PER NIGHT SHARING WITH 1 OR 2 ADULTS

AGE	
3 YEARS AND YOUNGER	<b>STAY FREE OF CHARGE IN A COT</b>
4 – 7 YEARS	<b>R6 400</b>
8 – 12 YEARS	<b>R7 900</b>
13 YEARS AND OLDER	<b>ADULT RATE</b>

Children occupying their own room will pay the full adult rate for a maximum of 1 child (if 4 children sharing the remaining 3 will pay the applicable children's rates).

### Christmas Peak Period – (20<sup>th</sup> December – 5<sup>th</sup> January)

A Christmas Peak Period surcharge of 15% will apply to all bookings arriving between 20<sup>th</sup> December 2023 – 5<sup>th</sup> January 2024. The surcharge will apply to the entire booking regardless of check out date.

### SINGLE ROOM POLICY – (Excludes 20<sup>th</sup> December 2023 – 5<sup>th</sup> January 2024)

There will be no single supplement for up to a maximum of 2 suites per booking. (Excluding Deluxe Suites, Presidential Suites and Luxury Villas where a single supplement will apply). Thereafter, guests occupying single suites will be levied a supplement of an additional 50% of the specified daily rate.

The above rates are per person sharing per night and include open vehicle safaris by day and at night, environmental awareness walking safaris, breakfast, lunch, "boma" dinner, a house selection of beverages, WiFi and transfers to and from the Sabi Sabi airstrip. Our tariff includes government taxes (VAT).

Optional extras available are spa treatments at Amani Spa, a selection from our cellar wine collection, premium brand drinks, boutique purchases, telephone calls, laundry and transfers to and from Skukuza Airport.

\*Mandleve Deluxe Suite and Luxury Villas include all drinks excluding French Champagne and Private Collection Cellar Wines.

All rates exclude the Sabie Game Reserve (SGR) Conservation Levy of **R270** (VAT inclusive) per person per night. This levy includes entrance fees.

The conservation levy supports conservation, security and access-control and the anti-poaching initiatives of the Sabie Game Reserve NPC, a non-profit company.

Sabi Sabi reserves the right to change tariffs without notice subject to implementation or variations of taxes or levies by any authority or the government.



## SABI SABI CHILDREN'S POLICY

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### CHILDREN'S TERMS CONDITIONS

- Subject to (b) below, children under the age of 6 years will not be allowed on safaris. No children under the age of 12 years allowed on the environmental walking safari.
- Children between the age of 3 and 6 years may only accompany their parents/guardians on safari if there is exclusive use of a safari vehicle. The usage of an exclusive vehicle is subject to availability, a surcharge and restrictions at sightings due to possible disturbance to animals and/or guests on other vehicles.
- Child Minders can be arranged from a minimum rate of **R210-00** per child per hour which is to be paid directly to the child minder.
- Child Minders are to be booked with reception on arrival.
- Children 4 years and younger will not be allowed in the boma for dinner. Dinner will be arranged in the Safari Lounge between 17h00 and 19h00 or as room service. Breakfast and lunch as per normal with parents/guardians.
- Sabi Sabi reserves the right of allowing or disallowing children on safari for any possible reason and this is at the discretion of the General Manager/Ranger of the vehicle.
- The Children's Policy and Rates applies to standard, group and exclusive use reservations.

### ELEFUN CENTRE – BUSH LODGE

- Target age group: 4 - 12 years.
- Children under 4 years need to be accompanied to the centre by an adult (parent, family member or child minder, which may be booked through Reception).
- When there are evening activities in the lounge, children under 4 years need to be accompanied by an adult (parent, family member or child minder, which may be booked through Reception).
- When the EleFun Centre Coordinator is supervising the children in the evening, her responsibility ends at 21h30, after which time a child minder may be booked to sit with the children.

### SELATI CAMP, LITTLE BUSH CAMP AND EARTH LODGE

- Providing there is exclusivity of either lodge with family and/or friend's children may be allowed and rates are available on request.

### SAFARI VEHICLE EXCLUSIVITY

- If vehicle exclusivity is required a charge of **R17 000** for the vehicle per night will be levied. A Night is regarded as lunch to lunch including an afternoon/evening and morning safari. Vehicle exclusivity is subject to availability and is based on the following seating capacities:
  - Bush Lodge, Little Bush Camp, Selati Camp and Earth Lodge - 6 seats
- Vehicle exclusivity must be pre-booked and the surcharge, where applicable, will be charged to the extras account.





# PAYMENT TERMS & CONDITIONS

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These Terms and Conditions will apply to all bookings made or amended by any person, whether such booking is made by an agent or operator for its clients or by a guest making a booking directly (**“you”, “your”**), with African Cultural Tours (Pty) Ltd t/a Sabi Sabi (**“Sabi Sabi”, “us”, “we”**) for less than 16 people at Sabi Sabi Private Game Reserve (**“the Game Reserve”**) for stay during the period after 1<sup>st</sup> March 2023.

## OFF-PEAK BOOKINGS

Paragraphs 1 to 4 below apply to all reservations made for stays after 1<sup>st</sup> March 2023, **excluding** reservations for stays during 20<sup>th</sup> December 2023 to 5<sup>th</sup> January 2024.

### 1 Booking and Payment

- 1.1 Sabi Sabi will hold a reservation without payment for a period of 14 days. If a reservation is not confirmed, in writing, within 14 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 1.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy (**“the Reservation Value”**) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 1.3 The deposit will be 25% of the Reservation Value as quoted in the pro-forma invoice.
- 1.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 1.5 A final pro-forma invoice will be issued 45 days prior to your check-in date, following which the balance of the Reservation Value is due. The balance of the Reservation Value must be paid no later than 30 days prior to your check-in date.
- 1.6 Reservations made within 45 days of the check-in date will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

#### RESERVATIONS MADE MORE THAN 45 DAYS FROM CHECK-IN DATE:

Confirmation of booking:	25% of Reservation Value
45 days from arrival	75% of Reservation Value

#### RESERVATIONS MADE WITHIN 45 DAYS FROM CHECK-IN DATE:

Confirmation of booking:	Reservation Value paid in full
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### 2 Cancellations

- 2.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your reservation immediately on written notice to you.
- 2.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 2.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.



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2.4 If you cancel a booking the following cancellation fees will apply:

Days prior to check-in:	0 - 14	15 - 30	31 - 45	46+
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value	5% of Reservation Value

2.5 **A portion of the cancellation fee equal to 5% of the Reservation Value will be applied to costs of Sabi Sabi in connection with conservation, reserve management, community development and administration.** It is recorded where a reservation is cancelled more than 45 days before the check-in date, the entire cancellation fee will be allocated to such conservation, reserve management, community development and administration costs.

2.6 No cancellation fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

### 3 Postponement

- 3.1 In respect of reservations for stay within this period, guests may postpone, without penalty, up until 14 days prior to your check-in date, subject to availability. Postponements may be made with new intended dates for check-in until 28<sup>th</sup> February 2024.
- 3.2 Rates of original reservations will be held throughout postponement and the rate which was originally booked will be honoured for reservations up until 28<sup>th</sup> February 2024. This excludes any bookings postponed to a period during 20<sup>th</sup> December 2023 and 5<sup>th</sup> January 2024, where an adjustment to the applicable rate may apply.
- 3.3 If a postponed reservation is later cancelled, these Payment Terms & Conditions will apply for the purpose of determining the cancellation fees payable.

### 4 Single Supplement

Guests occupying single suites at Bush Lodge, Selati Camp, Earth Lodge and Little Bush Camp will be levied a supplement of an additional 50% of the specified daily rate (**"Single Supplement"**). The Single Supplement will not be levied on a maximum of 2 suites per reservation, excluding the Mandleve Deluxe Suite, Lourenco Marques Honeymoon Suite, Presidential Suites and Luxury Villas, where the Single Supplement will always apply.

### PEAK-SEASON BOOKINGS

Paragraphs 5 to 8 below applies to all bookings made for travel from 20<sup>th</sup> December to 5<sup>th</sup> January in each year.

### 5 Booking and Payment

- 5.1 Sabi Sabi will hold a reservation without payment for a period of 14 days. If a reservation is not confirmed, in writing, within 14 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 5.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy (**"the Reservation Value "**) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 5.3 The deposit will be 25% of the Reservation Value, as quoted in the pro-forma invoice.



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- 5.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 5.5 A final pro-forma invoice will be issued before 1<sup>st</sup> October, prior to your check-in date. Final payment must be made no later than 30<sup>th</sup> September, prior to your check-in date.
- 5.6 Bookings made after 30<sup>th</sup> September will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

BOOKINGS MADE <b>BEFORE 30<sup>th</sup> SEPTEMBER:</b>	
Confirmation of booking:	25% of Reservation Value
30 <sup>th</sup> September	75% of Reservation Value
BOOKINGS MADE <b>AFTER 30<sup>th</sup> SEPTEMBER:</b>	
Confirmation of booking:	Reservation Value paid in full

### 6 Cancellations

- 6.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your booking immediately on written notice to you.
- 6.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within **24 hours** from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 6.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 6.4 If you cancel a booking the following cancellation fees will apply:

Days prior to check-in:	0 - 30	31 - 45	46 - 60	61+	Prior to 30 <sup>th</sup> September
Cancellation Fee:	100% of Reservation Value	75% of Reservation Value	50% of Reservation Value	25% of Reservation Value	5% of Reservation Value

- 6.5 **A portion of the cancellation fee equal to 5% of the Reservation Value will be applied to costs of Sabi Sabi in connection with conservation, reserve management, community development and administration.** It is recorded where a reservation is cancelled more than 45 days before the check-in date, the entire cancellation fee will be allocated to such conservation, reserve management, community development and administration costs.
- 6.6 No cancellation fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.



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## 7 Postponement

Reservations during peak season may not be postponed. Should you wish to postpone a reservation, you will be required to cancel your booking and make a new booking at the applicable rates.

## 8 Single Supplement

Guests occupying single suites at Bush Lodge, Selati Camp, Earth Lodge and Little Bush Camp will be levied a supplement of an additional 50% of the specified daily rate.

## GENERAL

## 9 Terms and Conditions

All reservations are subject to the acceptance of our standard terms and conditions of Sabi Sabi available at <http://www.sabisabi.com/bookings/terms>.

## 10 Insurance

All guests and their personal belongings must be adequately covered by a travel insurance policy covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation. Proof of Insurance will be requested prior to arrival.

## 11 Parties to agreement

If the booking is made by a travel agent or operator, these terms and conditions are accepted by such travel agent or operator as principal. These terms and conditions accordingly establish rights and obligations between Sabi Sabi and the travel agent or operator, as principal.

## 12 Applicable Laws

These terms and conditions will be construed, interpreted and subject to the laws of the Republic of South Africa. The courts in the Republic of South Africa shall have exclusive jurisdiction in respect of any claim, demand, dispute or controversy arising from these terms and conditions.

## 13 Address for receiving notices

Your address for receiving notices in terms of these terms and conditions will be the address set out in the Reservation Form. All written communication may be sent to the e-mail address set out in the Reservation Form.





# GROUP TERMS & CONDITIONS

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These Terms and Conditions will apply to all bookings made or amended by any person, whether such booking is made by an agent or operator for its clients or by a guest making a booking directly (“you”, “your”), with African Cultural Tours (Pty) Ltd t/a Sabi Sabi (“Sabi Sabi”, “us”, “we”) for 16 or more people (“the Group”) at Sabi Sabi Private Game Reserve (“the Game Reserve”) for stay during the period after 1<sup>st</sup> March 2023, without any exclusivity in respect of a camp or lodge on the Game Reserve.

## OFF-PEAK BOOKINGS

Paragraphs 1 to 5 below apply to all reservations made for stays after 1<sup>st</sup> March 2023, **excluding** reservations for stays during 20<sup>th</sup> December 2023 to 5<sup>th</sup> January 2024.

### 1 Booking and Payment

- 1.1 Sabi Sabi will hold a reservation without payment for a period of 14 days. If a reservation is not confirmed, in writing, within 14 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 1.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy (“the Reservation Value”) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 1.3 The deposit will be 20% of the Reservation Value as quoted in the pro-forma invoice, subject to 1.5.
- 1.4 A second pro-forma invoice will be raised 90 days prior to the check-in date for a further deposit of 40% of the Reservation Value, subject to 1.5. This invoice will be payable within 5 working days from the date thereof.
- 1.5 If the Reservation is made within 90 days of the check-in date, a pro-forma invoice for a deposit of 60% of the Reservation Value will be raised upon confirmation of the reservation request. This pro-forma invoice will be payable within 5 working days from the date thereof.
- 1.6 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 1.7 A final pro-forma invoice will be issued 60 days prior to your check-in date, following which the balance of the Reservation Value is due. The balance of the Reservation Value is payable within 5 working days from the date of the final pro-forma invoice.
- 1.8 Reservations made within 60 days of the check-in date will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

RESERVATIONS MADE <b>MORE THAN 90 DAYS</b> FROM CHECK-IN DATE:	
Confirmation of booking:	20% of Reservation Value
90 days from check-in date:	40% of Reservation Value
60 days from check-in date:	40% of Reservation Value
RESERVATIONS MADE <b>LESS THAN 90 DAYS</b> BUT <b>MORE THAN 60 DAYS</b> FROM THE CHECK-IN DATE:	
Confirmation of booking:	60% of Reservation Value
60 days from check-in date:	40% of Reservation Value
RESERVATIONS MADE <b>WITHIN 60 DAYS</b> FROM THE CHECK-IN DATE:	
Confirmation of booking:	Reservation Value paid in full



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### 2 Cancellations

- 2.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your reservation immediately on written notice to you.
- 2.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 2.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 2.4 If you cancel a booking the following cancellation fees ("**the Cancellation Fee**") will apply, subject to the attrition policy in paragraph 3 below:

Days prior to check-in:	0 - 45	46 - 60	61 - 90	91+
Cancellation Fee:	100% of Reservation Value	75% of Reservation Value	50% of Reservation Value	10% of Reservation Value

- 2.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with conservation, reserve management, community development and administration.** It is recorded where a reservation is cancelled more than 90 days before the check-in date, the entire Cancellation Fee will be allocated to such conservation, reserve management, community development and administration costs.
- 2.6 No cancellation fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

### 3 Attrition Policy

- 3.1 If cancellation takes place within 45 days from check-in date, 100% of the Cancellation Fee is payable.
- 3.2 If cancellation takes place 46 to 60 days prior to check-in date, 25% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 25%.
- 3.3 If cancellation takes place 61 to 90 days prior to check-in date, 50% of the reservation booking may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 50%.
- 3.4 If cancellation takes place more than 90 days prior to check-in date, 90% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 90%.
- 3.5 Our attrition policy can be summarised as follows:

Days prior to check-in:	0 - 45	46 - 60	61 - 90	91+
Attrition rate (% of rooms that may be cancelled without Cancellation Fee):	0%	25%	50%	90%

### 4 Postponement

- 4.1 In respect of reservations for stay within this period, you may postpone, without penalty, up until 90 days prior to check-in date, subject to availability. Postponements may be made with new intended dates for check-in until 28<sup>th</sup> February 2024



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4.2 If postponements are made within 90 Days prior to travel, the following postponement fees will apply:

Days prior to check-in:	0 - 45	46 - 60	61 - 90
Postponement Fee:	75% of Reservation Value	50% of Reservation Value	25% of Reservation Value

- 4.3 The balance of the Reservation Value paid as at the date of postponement will be applied to payment for the postponed reservation.
- 4.4 Rates of original reservations will be held throughout postponement and the rate which was originally booked will be honoured for reservations up until 28<sup>th</sup> February 2024. This excludes any bookings postponed to a period during 20<sup>th</sup> December 2023 and 5<sup>th</sup> January 2024, where an adjustment to the applicable rate will apply.
- 4.5 If a postponed reservation is later cancelled, these Payment Terms & Conditions will apply for the purpose of determining the Cancellation Fee payable. The Cancellation Fee payable will be reduced by the postponement fee already paid in terms of paragraph 4.2 above.

### 5 Single Supplement

Guests occupying single suites at Bush Lodge, Selati Camp, Earth Lodge and Little Bush Camp will be levied a supplement of an additional 50% of the specified daily rate ("**Single Supplement**"). The Single Supplement will not be levied on a maximum of 2 suites per reservation, excluding the Mandleve Deluxe Suite, Lourenco Marques Honeymoon Suite, Presidential Suites and Luxury Villas, where the Single Supplement will always apply.

### PEAK SEASON BOOKINGS

Paragraphs 6 to 9 below applies to all bookings made for travel from 20<sup>th</sup> December to 5<sup>th</sup> January each year.

### 6 Booking and Payment

- 6.1 Sabi Sabi will hold a reservation without payment for a period of 14 days. If a reservation is not confirmed, in writing, within 14 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 6.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy ("**the Reservation Value**") will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 6.3 The deposit will be 25% of the Reservation Value, as quoted in the pro-forma invoice.
- 6.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 6.5 A final pro-forma invoice will be issued before 1st October, prior to your check-in date. Final payment must be made no later than 30<sup>th</sup> September 2023, prior to your check-in date.
- 6.6 Bookings made after 30<sup>th</sup> September 2023 will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.



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BOOKINGS MADE <b>BEFORE 30<sup>th</sup> SEPTEMBER:</b>	
Confirmation of booking:	25% of Reservation Value
30 <sup>th</sup> September	75% of Reservation Value
BOOKINGS MADE <b>AFTER 30<sup>th</sup> SEPTEMBER:</b>	
Confirmation of booking:	Reservation Value paid in full

### 7 Cancellations

- 7.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your booking immediately on written notice to you.
- 7.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 7.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 7.4 If you cancel a booking the following cancellation fees ("**Cancellation Fee**") will apply:

Cancellation Date:	After 20 <sup>th</sup> November	21 <sup>st</sup> October - 20 <sup>th</sup> November	1 <sup>st</sup> to 20 <sup>th</sup> October
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value

- 7.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with conservation, reserve management, community development and administration.**
- 7.6 No Cancellation Fee will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

### 8 Postponement

Reservations during peak season may not be postponed. Should you wish to postpone a reservation, you will be required to cancel your booking and make a new booking at the applicable rates.

### 9 Single Supplement

Guests occupying single suites at Bush Lodge, Selati Camp, Earth Lodge and Little Bush Camp will be levied a supplement of an additional 50% of the specified daily rate.



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## GENERAL

### 10 Groups and Guides

- 10.1 If the Group consists of 30 or less full-paying guests, you will not be charged for 1 guest staying in shared accommodation.
- 10.2 If the Group consists of more than 30 full-paying guests, you will not be charged for 2 guests staying in shared accommodation.
- 10.3 In respect of any tour guide or tour leader or similar assistance forming part of the Group, and who has been employed or appointed by a travel agent or operator, (**"Tour Guides"**), the following provisions will apply –
  - 10.3.1 a separate per person per night (**"the Tour Guide Rate"**) will be quoted in the confirmation of reservation in respect of Tour Guides, limited to a maximum of 2 Tour Guides per Group;
  - 10.3.2 Sabi Sabi reserves the right to place Tour Guides in its staff or alternative shared accommodation; and
  - 10.3.3 the Tour Guide Rate will cover accommodation and meals for Tour Guides, but does not include game drives, which will be separately billed to you.

### 11 Terms and Conditions

All reservations are subject to the acceptance of our standard terms and conditions of Sabi Sabi available at

<http://www.sabisabi.com/bookings/terms>.

### 12 Insurance

All guests and their personal belongings must be adequately covered by a travel insurance policy covering at least injury, death, medical costs, emergency evacuation, repatriation, loss of or damage to personal belongings (due to theft or otherwise) and cancellation. Proof of Insurance will be requested prior to arrival.

### 13 Parties to agreement

If the booking is made by a travel agent or operator, these terms and conditions are accepted by such travel agent or operator as principal. These terms and conditions accordingly establish rights and obligations between Sabi Sabi and the travel agent or operator, as principal.

### 14 Applicable Laws

These terms and conditions will be construed, interpreted and subject to the laws of the Republic of South Africa. The courts in the Republic of South Africa shall have exclusive jurisdiction in respect of any claim, demand, dispute or controversy arising from these terms and conditions.

### 15 Address for receiving notices

Your address for receiving notices in terms of these terms and conditions will be the address set out in the Reservation Form. All written communication may be sent to the e-mail address set out in the Reservation Form.





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These Terms and Conditions will apply to all bookings made or amended by any person, whether such booking is made by an agent or operator for its clients or by a guest making a booking directly (“you”, “your”), with African Cultural Tours (Pty) Ltd t/a Sabi Sabi (“Sabi Sabi”, “us”, “we”) for 16 or more people (“the Group”) at Sabi Sabi Private Game Reserve (“the Game Reserve”) for stay during the period after 1<sup>st</sup> March 2023, on an exclusive basis in respect of a camp or lodge on the Game Reserve.

## OFF-PEAK BOOKINGS

Paragraphs 1 to 5 below apply to all reservations made for stays after 1<sup>st</sup> March 2023, excluding reservations for stays during 20<sup>th</sup> December 2023 to 5<sup>th</sup> January 2024.

### 1 Booking and Payment

- 1.1 Sabi Sabi will hold a reservation without payment for a period of 14 days. If a reservation is not confirmed, in writing, within 14 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 1.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy (“the Reservation Value”) will be raised and a deposit is payable within 5 working days of the date of the pro-forma invoice.
- 1.3 The deposit will be 20% of the Reservation Value as quoted in the pro-forma invoice, subject to 1.5.
- 1.4 A second pro-forma invoice will be raised 120 days prior to the check-in date for a further deposit of 40% of the Reservation Value, subject to 1.5. This pro-forma invoice will be payable within 5 working days from the date thereof.
- 1.5 If the Reservation is made within 120 days of the check-in date, a pro-forma invoice for a deposit equal to 60% of the Reservation Value will be raised upon confirmation of the reservation request. This pro-forma invoice will be payable within 5 working days from the date thereof.
- 1.6 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 1.7 A final pro-forma invoice will be issued 60 days prior to your check-in date, following which the balance of the Reservation Value is due. The balance of the Reservation Value is payable within 5 working days from the date of the final pro-forma invoice.
- 1.8 Reservations made within 60 days of the check-in date will require full payment of the Reservation Value within 5 working days of the confirmation of reservation and the date of the pro-forma invoice.

#### RESERVATIONS MADE **MORE THAN 120 DAYS** FROM CHECK-IN DATE:

Confirmation of booking:	20% of Reservation Value
120 days from check-in date:	40% of Reservation Value
60 days from check-in date:	40% of Reservation Value

#### RESERVATIONS MADE **LESS THAN 120 DAYS** BUT **MORE THAN 60 DAYS** FROM THE CHECK-IN DATE:

Confirmation of booking:	60% of Reservation Value
60 days from check-in date:	40% of Reservation Value

#### RESERVATIONS MADE **WITHIN 60 DAYS** FROM THE CHECK-IN DATE:

Confirmation of booking:	Reservation Value paid in full
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## 2 Cancellations

- 2.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your reservation immediately on written notice to you.
- 2.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 2.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 2.4 If you cancel a booking the following cancellation fees (**"the Cancellation Fee"**) will apply, subject to the attrition policy in paragraph 3 below:

Days prior to check-in:	0 - 60	61 - 90	91 - 120	121+
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value	10% of Reservation Value

- 2.5 **A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with conservation, reserve management, community development and administration.** It is recorded where a reservation is cancelled more than 120 days before the check-in date, the entire Cancellation Fee will be allocated to such conservation, reserve management, community development and administration costs.
- 2.6 No Cancellation Fee will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

## 3 Attrition Policy

- 3.1 If cancellation takes place within 60 days from check-in date, 100% of the Cancellation Fee is payable.
- 3.2 If cancellation takes place 61 to 90 days prior to check-in date, 50% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 50%.
- 3.3 If cancellation takes place 91 to 120 days prior to check-in date, 75% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 75%.
- 3.4 If cancellation takes place more than 120 days prior to check-in date, 90% of the reservation may be cancelled with no Cancellation Fee. 100% of the Cancellation Fee applies to all rooms in excess of 90%.
- 3.5 Our attrition policy can be summarised as follows:

Days prior to check-in:	0 - 60	61 - 90	91 - 120	121+
Attrition rate (% of rooms that may be cancelled without Cancellation Fee):	0%	50%	75%	90%



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### 4 Postponement

- 4.1 In respect of reservations for stay within this period, you may postpone, without penalty, up until 90 days prior to check-in date, subject to availability. Postponements may be made with new intended dates for check-in until 28<sup>th</sup> February 2024.
- 4.2 If postponements are made within 90 Days prior to the check-in date, the following postponement fees will apply:

Days prior to check-in:	0 - 45	46 - 60	61 - 90
Cancellation Fee:	75% of Reservation Value	50% of Reservation Value	25% of Reservation Value

- 4.3 The balance of the Reservation Value paid as at the date of postponement will be applied to payment for the postponed reservation.
- 4.4 Rates of original reservations will be held throughout postponement and the rate which was originally booked will be honoured for reservations up until 28<sup>th</sup> February 2024. This excludes any bookings postponed to a period during 20<sup>th</sup> December 2023 and 5<sup>th</sup> January 2024 where an adjustment to the applicable rate will apply.
- 4.5 If a postponed reservation is later cancelled, these Payment Terms & Conditions will apply for the purpose of determining the Cancellation Fee payable. The Cancellation Fee payable will be reduced by the postponement fee already paid in terms of paragraph 4.2 above.

### 5 Single Supplement

Guests occupying single suites at Bush Lodge, Selati Camp, Earth Lodge and Little Bush Camp will be levied a supplement of an additional 50% of the specified daily rate (**"Single Supplement"**). The Single Supplement will not be levied on a maximum of 2 suites per reservation, excluding the Mandlevle Deluxe Suite, Lourenco Marques Honeymoon Suite, Presidential Suites and Luxury Villas, where the Single Supplement will always apply.

### PEAK SEASON BOOKINGS

Paragraphs 6 to 9 below applies to all bookings made from 20<sup>th</sup> December to 5<sup>th</sup> January each year.

### 6 Booking and Payment

- 6.1 Sabi Sabi will hold a reservation without payment for a period of 14 days. If a reservation is not confirmed, in writing, within 14 days from the reservation request being submitted to Sabi Sabi, the reservation will automatically terminate without further notice.
- 6.2 Should you confirm the reservation request, a pro-forma invoice, indicating the booking value, including the conservation levy (**"the Reservation Value"**) will be raised and a deposit is payable within 5 working days of receipt of the pro-forma invoice.
- 6.3 The deposit will be 25% of the Reservation Value, as quoted in the pro-forma invoice.
- 6.4 Should you make any changes to your booking prior to the final pro-forma invoice being raised, the Reservation Value will be adjusted accordingly. Sabi Sabi reserves the right to request a proportionate increase in your deposit, should the changes to your booking result in an increase in the Reservation Value.
- 6.5 A final pro-forma invoice will be issued before 1<sup>st</sup> October, prior to your check-in date. Final payment must be made no later than 30<sup>th</sup> September, prior to your check-in date.



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6.6 Bookings made after 30<sup>th</sup> September will require full payment of the Reservation Value within 5 working days of the date of the confirmation of reservation and pro-forma invoice.

BOOKINGS MADE <b>BEFORE 30<sup>th</sup> SEPTEMBER:</b>	
Confirmation of booking:	25% of Reservation Value
30 <sup>th</sup> September	75% of Reservation Value
BOOKINGS MADE <b>AFTER 30<sup>th</sup> SEPTEMBER:</b>	
Confirmation of booking:	Reservation Value paid in full

### 7 Cancellations

- 7.1 If any amount is not paid on the due date thereof, Sabi Sabi will be entitled to cancel your booking immediately on written notice to you.
- 7.2 Should you wish to cancel or amend a booking, you must do so on written notice to Sabi Sabi. If written confirmation of an amendment or cancellation is not issued within 24 hours from delivery thereof, you are required to confirm your written amendment or cancellation telephonically, failing which your booking will be deemed not to be cancelled or amended.
- 7.3 A reduction of the number of rooms under a booking will be a cancellation and the cancellation policy below will apply in respect of the relevant rooms.
- 7.4 If you cancel a booking the following cancellation fees ("**Cancellation Fee**") will apply:

Cancellation Date:	After 20 <sup>th</sup> November	21 <sup>st</sup> October to 20 <sup>th</sup> November	1 <sup>st</sup> to 20 <sup>th</sup> October
Cancellation Fee:	100% of Reservation Value	50% of Reservation Value	25% of Reservation Value

- 7.5 A portion of the Cancellation Fee equal to 10% of the Reservation Value will be applied to costs of Sabi Sabi in connection with conservation, reserve management, community development and administration.
- 7.6 No Cancellation Fees will be levied if the accommodation in respect of which the cancellation is made is resold to another guest for the same period of your original booking.

### 8 Postponement

Reservations during peak season may not be postponed. Should you wish to postpone a reservation, you will be required to cancel your booking and make a new booking at the newly applicable rates.

### 9 Single Supplement

Guests occupying single suites at Bush Lodge, Selati Camp, Earth Lodge and Little Bush Camp will be levied a supplement of an additional 50% of the specified daily rate.



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## GENERAL

### 10 Groups and Guides

- 10.1 If the Group consists of 30 or less full-paying guests, you will not be charged for 1 guest staying in shared accommodation.
- 10.2 If the Group consists of more than 30 full-paying guests, you will not be charged for 2 guests staying in shared accommodation.
- 10.3 In respect of any tour guide or tour leader or similar assistance forming part of the Group, and who has been employed or appointed by a travel agent or operator, (**“Tour Guides”**), the following provisions will apply –
  - 10.3.1 a separate per person per night (**“the Tour Guide Rate”**) will be quoted in the confirmation of reservation in respect of Tour Guides, limited to a maximum of 2 Tour Guides per Group;
  - 10.3.2 Sabi Sabi reserves the right to place Tour Guides in its staff or alternative shared accommodation; and
  - 10.3.3 the Tour Guide Rate will cover accommodation and meals for Tour Guides, but does not include game drives, which will be separately billed to you.

### 11 Terms and Conditions

All reservations are subject to the acceptance of our standard terms and conditions of Sabi Sabi available at <http://www.sabisabi.com/bookings/terms>.

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