



ILALA LODGE HOTEL RATES

INTERNATIONAL STO 20%

VALID 1st JANUARY - 31st DECEMBER 2023

Location, Location, Luxury

STANDARD ROOMS

- Ensuite bathrooms with shower
- 25 rooms with 2 x 3/4 beds in each room
- 7 rooms with King-size beds in each room
- Satellite television, hair dryer, ceiling fan and air conditioning
- Tea & coffee making facilities, coffee espresso machine, room fridge, room safe
- 2 sets x Standard Interconnecting rooms - pool wing

	US\$ RACK	US\$ NETT
Sharing (B&B per person, per night)	246	197
Single (B&B per person, per night)	351	281
Children U12 sharing (B&B per child, per night)	122	98
Child U12 single (B&B per child, per night)	177	141



DELUXE ROOMS

- Ensuite bathrooms with shower
- 13 rooms with 2 x 3/4 beds in each room
- 23 rooms with King-size beds in each room
- Satellite television, hair dryer, ceiling fan and air conditioning
- Tea & coffee making facilities, coffee espresso machine, room fridge, room safe
- 4 sets x Deluxe Interconnecting rooms - middle floor
- 3 sets x Deluxe Interconnecting rooms - ground floor

	US\$ RACK	US\$ NETT
Sharing (B&B per person, per night)	284	228
Single (B&B per person, per night)	405	324
Children U12 sharing (B&B per child, per night)	141	113
Child U12 single (B&B per child, per night)	204	163



RESERVATIONS MANAGER

JACOB MAPETERE

Cell: +263 (0) 712 401 814
Email: resman@ilalalodge.co.zw
Website: www.ilalalodge.com

ILALA LODGE MARKETING

CAROLINE UYS

Cell: +263 (0) 772 327 072
Email: marketing@ilalalodge.co.zw
Skype: caroline.uyz

RESERVATIONS

Tel: +263 (0) 832 844 737/8/9
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STANDARD SUITES

- Ensuite bathrooms with bath and separate shower
- 2 standard suites, each with a King-size bed and a 3/4 bed
- Satellite television, hair dryer, ceiling fan and air conditioning
- Tea & coffee making facilities, coffee espresso machine, minibar fridge, room safe

	US\$ RACK	US\$ NETT
Sharing (B&B per person, per night)	351	281
Single (B&B per person, per night)	439	351
Extra adult sharing (B&B per night)	193	154
Extra child U12 sharing (B&B per night)	120	96



EXECUTIVE SUITES

- Ensuite bathrooms with bath and separate shower
- 2 executive suites with King-size beds and separate lounge area
- Satellite television, hair dryer, ceiling fan and air conditioning
- Tea & coffee making facilities, coffee espresso machine, minibar fridge, room safe

-----	US\$ RACK	US\$ NETT
Sharing (B&B per person, per night)	406	325
Single (B&B per person, per night)	508	406



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THE STRATHEARN SUITE

Introducing The Ilala Lodge Hotel - Strathearn Suite; offering an abundance of space in a class of its own.

- Ensuite bathrooms with walk in shower
- Double vanity
- Indulgent oversized bathtub
- Lounge area
- Private balcony
- Large hot tub on balcony
- Satellite television, hair dryer, ceiling fan and air conditioning
- Tea & coffee making facilities, coffee espresso machine, room fridge, room safe



Included in the room :

- Welcome Sparkling Wine
- In-room Continental Breakfast
- Full Minibar Fridge (replenished daily)
- Fruit Platter
- Chocolates and Snacks
- River Cruise

Additional Offerings :

- Private in-room Dining (upon request)

THE STRATHEARN FAMILY SUITE

The Strathearn Family Suite will accommodate a maximum of 6 guests in total and will comprise of the Strathearn Suite, an Executive Suite & a twin Deluxe room.

- All three rooms are inter-connecting
- All three rooms ensuite facilities per room
- Two lounge areas between the three rooms
- Amenities and facilities as per room descriptions

Please note that all rates are B&B

	US\$ RACK	US\$ NETT
Sharing (B&B per person, per night)	540	432
Single (B&B per person, per night)	675	540
Family Suite (all 3 rooms*, per night)	2,177	1,741

*6th person stays free



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INTRODUCING THE NEWLY-RENAMED



Cassia
RESTAURANT



Experience fine dining in Victoria Falls at the top-rated Cassia Restaurant. Centrally located only minutes away from the Victoria Falls at Ilala Lodge Hotel, the newly-renamed restaurant offers a delicious breakfast buffet, lunch and al fresco evening dining under the starry African sky.

The Cassia Restaurant delivers an unmatched menu, paired with an extensive wine list comprised of carefully selected wines from South Africa's top vineyards. The calming and tranquil ambience is further complemented by the gentle rumble of Victoria Falls in the background. A truly unforgettable dining experience not to be missed.

Per Person	US\$ NETT
Cassia Restaurant 3-course A La Carte Dinner	40
Palm River Hotel 3-course A La Carte Dinner (includes return transfers)	48
Riverside Barbeque Dinner (minimum 16 pax)	53



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EXTRAS

VALUE ADDS

2 night Value Add

Valid during Low Season Periods

1 January - 31 March & 1 November - 20th December

Book 2 nights on a B&B basis in any room type, with a River Cruise included in your package, guests will receive :

- Complimentary 3-course dinner per person at The Cassia Restaurant, drinks excluded.

3 night Value Add

Valid from 1 January - 20 December

Book 3 consecutive nights stay per person and guests will receive :

- Complimentary 3-course dinner at The Cassia Restaurant, drinks excluded.
- Complimentary 3-course dinner at The Palm River Hotel with return transfers, drinks excluded.

All Value Adds are subject to availability

Not applicable to groups – FIT only – maximum 4 pax

Ilala Lodge Hotel reserves the right to amend the Value Add T&C's without notice



FACILITIES

- Complimentary Wi-Fi throughout the hotel
- Laundry service and babysitters available on request
- Activities available through the Tours desk
- Hotel transfers available on request
- Reservations are open 24hrs, 365 days a year
- Pool available for all hotel residents

Additional Offerings

US\$ NETT

Tour leader or Pilot room (B&B per person, per night)*

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* SUBJECT TO AVAILABILITY



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TERMS & CONDITIONS

A. FIT Cancellation policy is as follows:

- A 20% non-refundable deposit must be made within 30 days from the date of placing the booking for confirmation and the balance payment must be made on or before 60 days prior to travel date.
- More than 60 days - 20%. 30 - 60 days: 50%. Less than 30 days: 100% cancellation fee.
- The above percentages are based on the total value of the individual reservation as booked.
- Bookings made within the 60 days will be held provisionally for 48 hours, full payment must be made within 48 hours.
- Authorised credit account holders will be required to send a confirmation within 30 days agreeing to be liable to a 20% non-refundable deposit, and final voucher must be sent not later the 60 days prior to travel date.

B. Groups Cancellation policy for 15 or more paying guests is as follows:

- A 20% non-refundable deposit must be made within 60 days from the date of placing the booking for confirmation and the balance payment must be made on or before 60 days prior to travel date.
- More than 90 days - no charge. 90 - 60 days: 50%. Less than 60 days: 100% cancellation fee.
- Bookings made within the 90 days will be held provisionally for 48 hours, full payment must be made within 48 hours.
- Authorised credit account holders will be required to send a confirmation email within 60 days from booking date and final voucher must be sent not later the 90 days prior to travel date.

C. All rooms will be held until 18:00 Hrs, unless we are informed that time of arrival will be later. At 18:00 Hrs, all rooms will automatically be released.

D. All guests coming into the hotel must hold a voucher or the voucher must be sent to us prior to their arrival. Where there is not enough time to forward the voucher, a voucher number must be sent to us through email or fax. If the guest does not hold a voucher he will be asked to settle direct unless clearance is received from the Travel Agent or Tour Operator.

E. Should extras also be sent through to the agency, this must be indicated on the voucher or authority emailed or faxed through, otherwise the guest will be asked to settle direct.

F. Ilala Lodge will invoice you out at the negotiated nett rate, inclusive of 14.5% VAT

G. Children's rate has been indicated on the rates sheets.

H. Children under the age of 4 will be accommodated free of charge when sharing a room with their parents or other paying guests.

I. Ilala Lodge reserves the right to amend the above rates in-line with any government statutory increases.



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COVID-19 POLICY

In the hopes of providing a fair resolution to all parties involved we are dealing with every request on a case by case basis. As difficult a time it is for all in the travel and hospitality industry we appreciate the patience as we deal with your bookings. In a volatile circumstance we reserve the right to change the below policy at any point, without any notice. Please do not hesitate to contact us directly should you have any further questions or queries which require our attention.

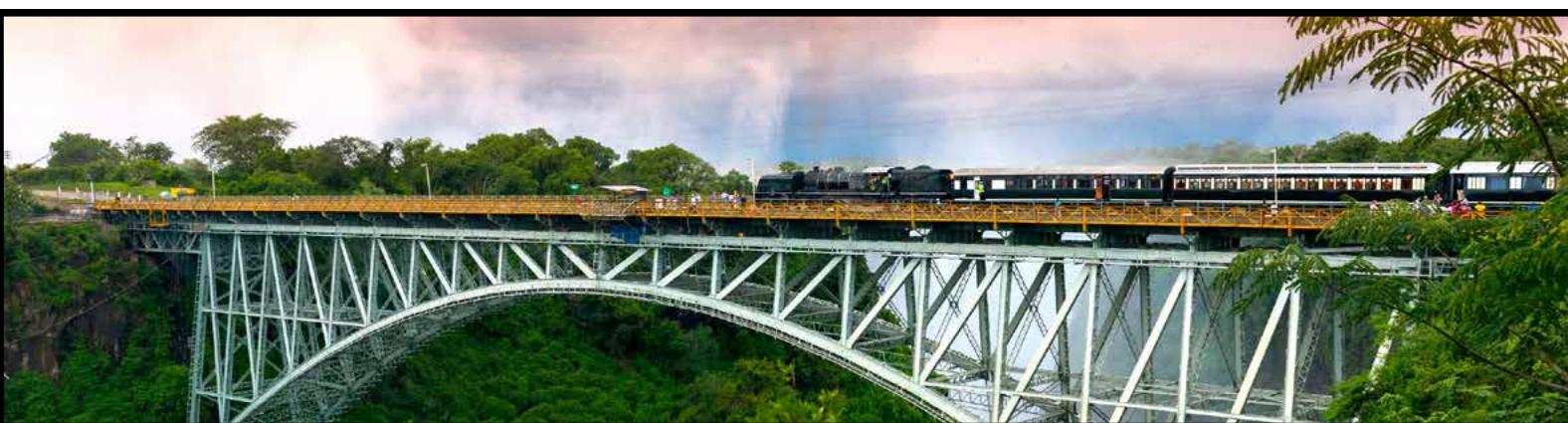
2022 bookings :

- Clients can amend their 2022 booking to any dates in 2023 free of charge, note that the rate increases will apply.
- If clients wish to amend their booking to dates later in 2022, there will be no amendment fee.
- Bookings cancelled due to Covid-19 related travel restrictions will not incur a cancellation fee, all other cancellations will follow our standard cancellation policy.
- Deferred bookings from 2022 without confirmed dates will be moved to the same date in 2022 unless otherwise specified.

2023 bookings :

- We can hold all new bookings on a provisional basis until 90 days prior to travel.
- Should we get a confirmed booking for a period where you have guests on a provisional basis, we will advise you to ask the guest to confirm or release their booking
- Deposits are not required.
- Confirmation required 30 days prior to arrival, with a voucher or booking reference number.
- Payment due 30 days prior to date of arrival. Unless special payment terms have been negotiated.
- Should guests test positive in transit and are unable to travel, no cancellation fees will apply, however a 10% administration fee of the full amount due will be charged.
- Should borders close without prior notice, no cancellation fees will apply, however a 10% administration fee of the full amount due will be charged.

In any case of a guest cancellation due to positive testing of the virus we would require adequate doctors/medical reports.



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